

Step-1

The screenshot shows the Apollo Munich Insurance website homepage. The browser address bar displays "www.apollomunichinsurance.com". The navigation menu includes "PLANS", "BUY", "RENEW", "CUSTOMER SERVICE", and "ABOUT US". The Apollo Munich logo is prominently displayed, along with links for "LOGIN | SIGN UP", "CONTACT US", and the toll-free number "1800-103-0555". A public notice states: "Public Notice: Please note that Apollo Value Club is not related to Apollo". The main content area features an "INTRODUCING." section with two plan options: "Optima Super" (Aggregate top up plan with varied Sum Insured - deductible combinations) and "Optima Vital" (New Benchmark in the health insurance industry with Coverage for 37 Critical Illnesses). Below this are four service tiles: "HEALTH INSURANCE PLANS", "TRAVEL INSURANCE PLANS", "RENEW YOUR HEALTH INSURANCE", and "FREQUENTLY ASKED QUESTIONS". The Windows taskbar at the bottom shows the time as 12:14 on 27-08-2014.

Step-2

The screenshot shows the "Online-Renewal.aspx" page on the Apollo Munich website. The browser address bar displays "https://www.apollomunichinsurance.com/buyonline/Online-Renewal.aspx". The page features the Apollo Munich logo and the toll-free number "1800-103-0555". A notice states: "Our Easy Health plan is undergoing a change, for all renewals due on an". The main heading is "RENEWAL IN 2 EASY STEPS". There are two login options: "Login by Member ID" and "Login by Policy Number". The "Login by Member ID" form includes fields for "E-mail/Member Id:", "Password:", and "Login as:" (with a dropdown menu set to "Individual" and a "Remember me" checkbox). A "LOGIN" button is present. The "Login by Policy Number" form includes a "Policy Number:" field and a "SUBMIT" button. A note explains the policy number format: "Your policy schedule contains a unique policy number which changes every year on renewal. Initially it would look like '6000013840' and a number is added to it every year at the time of renewal, which makes it look like '6000013840-01' or '6000013840-02'. So whenever you are trying to renew your policy online, please enter the exact policy number as given on the latest policy schedule sent by us." The footer includes logos for Visa, MasterCard, and American Express, along with the text "Insurance is the subject matter of solicitation | Apollo Munich Health Insurance Company Ltd. IRDA Registration No. 131". The Windows taskbar at the bottom shows the time as 12:15 on 27-08-2014.

Please enter policy number and click on submit

Step-3



LOGOUT

Welcome MR Dinesh P

Current Policy Details

EASY HEALTH FLOATER STANDARD

Policy Holder : MR Dinesh P
Gross Premium Amount : 6317.36
Sum Assured : 300000.00

Cumulative Bonus and Additional Benefits will be as per your existing plan, and you can view them in the new Policy Schedule which will be e-mailed to you within 48 hours.

Please choose the name of the person who will pay for this policy*

Email Id*

DISCLAIMER – Issuance of 80 D certificate is governed by the provisions of Income Tax Act, 1961. Apollo Munich disclaims any liability or responsibility for checking eligibility of the payer for entitlement of benefit under Section 80 D. 80 D Certificate shall be issued in the name of payer selected by the user here. If Proposer is selected as payer, Proposer shall be considered eligible for benefits under Section 80 D of the Income Tax Act, 1961 and the 80 D certificate will be issued in the name of the Proposer in the policy.



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Please choose the name of the person who will pay for this policy* then click on continue

Step 4



LOGOUT

Welcome, Dinesh P |

TOLLFREE NUMBER 1800-103-0555

Application No. : 1000320307-01
Name : Proposer
Product : Easy Health Floater Standard
Premium : ₹ 6317.36
Sum Insured : ₹ 300000.00
Policy Holder : MR Dinesh P
Members : 1. MR Dinesh P
2. MRS Madhavi P
Your IP Address : 172.16.34.36

Total Amount **6317.36**

I agree to the [Terms & Conditions](#).

Step 5

Make a payment

The screenshot shows a web browser window with the URL <https://www.billdesk.com/pgidsk/pgmerc/APOLGENINSPaymentoption.jsp>. The page features the ApolloMunich Health Insurance logo at the top. On the left, there is a promotional banner for 'Introducing Optima Senior' with the text 'Plan exclusively created for Senior Citizens at any age. Comprehensive coverage for hospitalization.' and the slogan 'Some things are just nice for seniors'. On the right, a payment summary box displays the following information:

You have chosen to pay an amount of ₹ 6317.36	
Transaction ID :	PRD191382
Proposal Number :	REN_1000320307-01
Payable Amount :	6317.36
Payment Mode :	<input type="radio"/> Credit Cards <input type="radio"/> Debit Cards <input type="radio"/> Internet Banking <input type="radio"/> Cash Cards

Below the payment summary, there are two buttons: 'Pay Now' and 'Cancel'. The page is powered by BillDesk, as indicated by the 'Powered By BillDesk' logo. At the bottom of the page, the following text is displayed:

CORPORATE OFFICE: 10th Floor, Building No. 10, Tower-B, DLF Cyber City, DLF Phase-II, Gurgaon-122002 | REGISTERED OFFICE: Apollo Hospitals Complex, Jubilee Hills, Hyderabad-500033.

AN ISO 9001:2008 CERTIFIED COMPANY

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The Windows taskbar at the bottom shows the Start button, several application icons (including Internet Explorer, Firefox, and Google Chrome), and the system tray with the date and time: 12:22, 27-08-2014.