## <u>New Deposits Placement through HDFC Online Deposits</u> <u>Platform based on OTP authentication</u>

We are pleased to launch Online Facility for processing Placement of New Deposits based on OTP authentication through our HDFC Online Deposits platform : <u>https://online.hdfc.com/hdfcdeposits/</u>

In order to process new deposits using the online facility based on OTP authentication, the below mentioned conditions should be complied:

- 1. All the depositors should be Individuals (Resident Indian or Non Resident Indian), KYC complied and not a minor. Their KYC complied customer number must be existing in our database.
- 2. All the depositors should have their mobile number, date of birth and address updated in the database.
- 3. All depositors should have their PAN registered with HDFC Ltd.
- 4. No depositor should not be deceased.
- 5. Please note that before submission of online deposit application form, the funds should be credited to HDFC Account either through (a) Transfer through RTGS/NEFT or (b) Depositing cheque to our bank account with HDFC Bank using special CMS slip book. However, HDFC Bank customers need not do the fund transfer in advance, since the above link provides an option to transfer funds through payment gateway. Payment gateway facility for customers of other banks will be provided in due course. Until then, they have to transfer funds separately before submission of online application form.
- 6. Broker code will be automatically picked up from the customer's earlier deposit.

## **Process Note for reference of the key partners:**

1. The First depositor in the deposit has to login through OTP authentication in above URL using his PAN and Date of Birth and entering the Captcha code.

DEPOSITS		
	<ul><li>Login With OTP</li><li>ABCPD5678A</li></ul>	
	DATE OF BIRTH	<b></b>
-	<b>RRQE5C</b> Type the te	xt 🛛 🕄
	GENERATE OTP	

2. An OTP will be sent on the First depositor's registered mobile number.

	OTP SENT SUCC REGISTERED M	CESSFULLY ON YOUR × OBILE NUMBER.	
6	Login With OTP		
OTP	AUTHENTICAT	ION	3
Please en the space	nter the OTP which is sen e given below	it to your registered Mobile No in	
ENTER O	TP *		_
1			
	CLIPMAT		
	SODIVIT	RESEND OTF	- 1
		1.00	
		1000	

3. After entering the OTP and clicking on SUBMIT → customer (first depositor) will log in to his/her <u>dashboard</u> where his/ her existing deposits portfolio with HDFC Ltd will be displayed. In Financial Transactions Tab → A sub-menu Placement of Deposits is available.

					🜲   WEL	COME, NAME OF DEPOSITO	R   LOGOUT
	DASHBOARD	FINANCIAL TRANSACTIONS	RATES	ACCOUNT STATEMENTS	FORM 15G/H	CHANGE REQUEST	PROFILE
A HOME > DASHBOARD		PLACEMENT OF DEPOSITS					
11 room - energenne		RENEWAL OF DEPOSITS					
NAME OF DEPOSI	TOR	PENDING TRANSACTIONS					
Mobile No.: 9999999999	Date Of	REPAYMENT OF DEPOSITS					
Email:	Gender	PREMATURE WITHDRAWAL					
My Deposits						OPEN DEPOSITS CLOS	SED DEPOSITS
[Total Deposits Outstan	ding: Rs.2,57,	400]					

	Deposit No.	Rate Of Interest (p.a) 💠	Deposit Date ¢	Deposit Amount (Rs.) 💠	Maturity Date 🔺	Maturity Amount (Rs.) 💠	Action
0	AB/123456	7.40%	08-MAY-2018	50,000	08-MAY-2019	53,700	RENEW

 Next screen will display Step 1 – Customer Profile Creation. First Depositor details will be auto-populated on the screen. Customer may click on "PROCEED" or "ADD JOINT DEPOSITOR" as the case may be. If he/she wishes to add any joint depositor, then PAN & Date of Birth of Joint Depositor must be input. (Same for 2<sup>nd</sup> Joint Depositor if any).

	JEPOSITS	DASHBOARD	FINANCI	IAL TRANSACTIONS	RATES	ACCOUN	T STATEMENTS	FORM 15	G/H (	CHANGE REQUEST	PROFILE
🔒 н	OME > PLACEMENT OF DEPO	DSITS									
PL	ACEMENT OF N	IEW DEPOS	SIT								
		PROFILE CRE/	ATION								
	DEPOSITOR DETAIL	_S									Θ
	FULL NAME	2		DATE OF BIRTH 01-JAN-1991		GENDER		F	AN ABCPD5	678A	
	ADDRESS ADDRESS LINE 1, ADD	DRESS LINE 2, ADD	RESS LINE 3	3, CITY-123456						COUNTRY *	
	RESIDENTIAL STATUS *			MOBILE *			EN	IAIL ID *			
	RESIDENT INDIVIDUAL			99999999999							
				ADD JOINT DEPOS	ITOR	PROCE	EED				
(1	CUSTOMER PR	OFILE CREAT	ION								
D	EPOSITOR DETAILS										Θ
FL	JLL NAME			DATE OF BIRTH		GENDER			PAN		
	NAME OF DEPOSITOR			01-JAN-1991		Μ			ABCPD	5678A	
A	DDRESS	ADD	JOINT	DEPOSITOR	R			×		COUNTRY *	
	ADDRESS LINE 1, ADDRE	SS LINE PAN NU	MBER *	DATE O	F BIRTH *						
RE	SIDENTIAL STATUS *			DD-M	M-YYYY						
				_							
					SUBMI	т					
		_						_			
(1	) CUSTOMER PR	OFILE CREAT	ION								
DI	EPOSITOR DETAILS										$\oplus$
SE	ECOND DEPOSITOR	DETAILS									Θ
FU	LL NAME			DATE OF BIRTH		GENDER			PAN		
I	NAME OF JOINT DEPOSIT	TOR		01-FEB-1991		F			ABCPD	01234A	
AD			ES LINE 2 /	CITY 102456						COUNTRY *	
	NUCKESS LINE 1, AUDRE	55 LINE 2, AUURE	53 LINE 3, (	CITT-129430						INDIA	
RE				MOBILE *			E	MAIL ID *			
ſ				0555555550							
		ADD 2	ND JOIN <u>T I</u>	DEPOSITOR	PROC	EED	RESE	T			

5. Next screen will display Step 2 - Nomination Block. Customer may skip Nominee Addition if there are multiple depositors in the deposit (at least one joint). If there is only single depositor then, Nominee Addition will be mandatory. You can add the nominee by inputting PAN & Date of Birth or Customer Number or Name & Date of Birth.

$\smile$						
NOMINEE DETAILS						e
		PAN CUST				
		PAN				
		DATE OF BIRTH				
		DD-MON-YYYY		1		
			PROCEED			
2 NOMINATION			PROCEED			Θ
2 NOMINATION NOMINEE DETAILS PAN	NOMINEE NAME *		GENDER *	DATE OF BIRTH *	1	Θ
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A	NOMINEE NAME *		GENDER *	DATE OF BIRTH * 01-MAR-1991		Θ
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A ADDRESS LINE1 *	NOMINEE NAME * NAME OF NOMINEE ADDRESS LINE2	ADDRESS LINE3	GENDER *	DATE OF BIRTH * 01-MAR-1991	COUNTRY *	Θ
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A ADDRESS LINE1 * A1 AKASH COMPLEX KEYA	NOMINEE NAME * NAME OF NOMINEE ADDRESS LINE2 AD NEAR NARMADA	ADDRESS LINE3 AKAT NAKA	GENDER * MALE VADODARA	DATE OF BIRTH * 01-MAR-1991 PIN * 390024	COUNTRY *	Θ
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A ADDRESS LINE1 * A1 AKASH COMPLEX KEYA	NOMINEE NAME * NAME OF NOMINEE ADDRESS LINE2 AD NEAR NARMADA	ADDRESS LINE3 AKAT NAKA	GENDER * MALE CITY * VADODARA RELATIONSHIP *	DATE OF BIRTH * 01-MAR-1991	COUNTRY *	Θ
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A ADDRESS LINE1 * A1 AKASH COMPLEX KEYA	NOMINEE NAME * NAME OF NOMINEE ADDRESS LINE2 AD NEAR NARMADA	ADDRESS LINE3 AKAT NAKA	GENDER * MALE CITY * VADODARA RELATIONSHIP * BROTHER	DATE OF BIRTH * 01-MAR-1991	COUNTRY *	Θ
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A ADDRESS LINE1 * A1 AKASH COMPLEX KEYA	NOMINEE NAME * NAME OF NOMINEE ADDRESS LINE2 AD NEAR NARMADA EMAIL ID EMAIL ID	ADDRESS LINE3 AKAT NAKA	GENDER * GENDER * GENDER * CITY * CITY * CITY * BROTHER  CITY * C	DATE OF BIRTH * 01-MAR-1991	COUNTRY *	
2 NOMINATION NOMINEE DETAILS PAN ABCPD9012A ADDRESS LINE1 * A1 AKASH COMPLEX KEVA MOBILE 9999999997 Please tick if nomineer	NOMINEE NAME * NAME OF NOMINEE ADDRESS LINE2 AD NEAR NARMADA EMAIL ID EMAIL ID St name should not be printed	ADDRESS LINE3 AKAT NAKA	GENDER * MALE CITY * VADODARA RELATIONSHIP * BROTHER	DATE OF BIRTH * 01-MAR-1991	COUNTRY *	⊖ ⊻

6. Upon clicking submit, customer will go to Step 3 – Product Details Selection. Customer will first input Deposit Amount and click on "GET RATES". The latest rate card will be displayed based on the processing date. Then, customer shall select the product, period of the deposit from the rate chart. Eg. If the customer wishes to create 15 months' product, he/she can input '15' in the box provided next to the timeline.



ENTER DEPOSIT AMOUNT \*

5	n	n		n	n	n
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Rupees Five Lakh

## Select the plan and period

PERIOD	1	MONTHLY INCOME PLAN	QUARTERLY OPTION	HALF-YEARLY OPTION	ANNUAL INCOME PLAN	CUMULATIVE OPTION
15 MONT	HS	6.90%	6.95%	7.02%		7.15%
22 MONT	HS	7.00%	7.05%	7.12%	7.25%	7.25%
30 MONT	HS	6.95%	7.00%	7.07%	7.20%	7.20%
44 MONT	HS	7.00%	7.05%	7.12%	7.25%	7.25%

Maturity Amount: Rs.5,00,000 Maturity Date: 22-JUL-2021

Once the product, period and rate is selected, the customer has to fill up Broker Code (if any), Maturity Instruction for the deposit. Also, customer has to view Terms & Conditions as well as Latest Financials and confirm the same by ticking the disclaimers. Once ticked, customer can click on PROCEED.

ENTER BROKER CODE	BROKER CRISP		
SELECT MATURITY INSTRUCTION			
SELECT V			
I am agreeable to Terms and Condition	ions governing HDFC Deposit.		
I/We have gone through the financia careful consideration, I/We am/are makin	I and other statements / particulars / repre g the deposit with the Corporation at my/o	sentations furnished/made as on ur own risk violation.	31st March 2019 by the Corporation and after
** Please note that SOFT COPY OF CHEQU	JE IS REQUIRED TO BE UPLOADED, in case y	ou are transferring funds throug	h net banking.
	PROCEED	CANCEL	

7. The next screen will display Step 4 – Remittance.

Here 3 modes of remittance will be available. 1) Net Banking 2) Already Remitted E-CMS 3) Cheque Already Deposited in HDFC Bank

For using any of these remittance options customer will have to first either select one of his existing bank account details available with us from the drop-down or add new bank account details which have been / will be used for remittance. Note that whenever new bank details are added, the customer will have to upload a copy of bank statement or cancelled cheque for verification subject to which EFDR will be kept on hold.

Also, important information with respect to which effective date will be given for the deposit etc. has been given in the I (information) button marked in red for each remittance mode.

In case of option (1)  $\rightarrow$  Remittance will be made by the customer to HDFC Ltd using Payment Gateway which will re-direct customer to his net banking login page for carrying out remittance without adding HDFC Ltd as beneficiary. After the remittance is carried out then, the customer will again be re-directed to HDFC Ltd Online Deposit Placement webpage for carrying out OTP authentication and submission of application. Currently only HDFC Bank has been enabled in this facility. Some additional banks will also be enabled shortly.

**Pending Transactions:** In case, the customer successfully carries out remittance and is redirected back to HDFC Ltd Online Deposit Placement webpage for carrying out OTP authentication. However, due to any unforeseen reasons/circumstances fails to carry out OTP authentication successfully then, such transactions will get saved under PENDING TRANSACTIONS tab. Customer at a later convenient point of time can again select that transaction from PENDING TRANSACTIONS and proceed directly to carry out OTP authentication. Note that, unless OTP for all depositors (including joint) is successfully validated and application is submitted, the deposit application process will not be considered complete and the deposit will not get processed.

In case of option (2)  $\rightarrow$  Remittance will already have been made by the customer to HDFC Ltd bank account through NEFT / RTGS / Fund Transfer by adding HDFC Ltd as a beneficiary in his/her net banking. Our bank account details are – HDFC Limited, Bank A/c number 00600350003778, HDFC Bank, Fort branch, Mumbai, (IFSC – HDFC0000060). Alternatively, transfer can be done using virtual Account number as: **Beneficiary Name:** HDFC LTD. **Account No:** HDFCFD+Depositors PAN (i.e. if PAN of the depositor is ABCDE1234Z then account number should be mentioned as HDFCFDABCDE1234Z). Customer with bank details will have to input Remittance Mode 9RTGS/NEFT/FT) & UTR for validating the remittance. Based on the information input the remittance will be searched in the bank statement and validated by the system.

In case of option (3)  $\rightarrow$  Remittance will already have been made by the customer to HDFC Ltd bank account by directly depositing cheque in HDFC Bank with the use of specially designed Cash Management Pay slip book created for this purpose.

Customer along with bank details will have to input Cheque No. and Pay slip No. for validating the remittance. Based on the information input the remittance will be searched in the bank statement and validated by the system.

4 REMITTANCE			
DEPOSIT AMOUNT			
5,00,000	Rupees Five Lakh		
PAY THROUGH NET BANKING (1)	(The construction of the c	CHEQUE ALREADY DEPOSITED IN HDFC BANK ? ①	
SELECT BANK ACCOUNT			
SELECT	$\checkmark$		
	PROCEED	CANCEL	
DEPOSIT AMOUNT			
5,00,000	Rupees Five Lakh		
PAY THROUGH NET BANKING ①	ALREADY REMITTED	CHEQUE ALREADY DEPOSITED IN HDFC BANK ? ①	
MODE OF PAYMENT *	BANK ACCOUNT NUMBER *	MICR IFSC CODE	UTR NUMBER
SELECT	SELECT	$\sim$	
	PROCEED	CANCEL	
DEPOSIT AMOUNT			
5,00,000	Rupees Five Lakh		
PAY THROUGH NET BANKING ()	ALREADY REMITTED	CHEQUE ALREADY DEPOSITED IN HDFC BANK ? ①	
BANK ACCOUNT NUMBER *	MICR	IFSC CODE *	BANK NAME
ENTER 6-DIGIT CHEQUE NUMBE	ER * ENTER PAYSLIP	NUMBER *	
	PROCEED	CANCEL	

$\frown$	ADD NEW BANK ACCOUNT	
4 REMITTANCE	As a requirement under PMLA compliance we need to ensure that 1st holder in the bank account from where the funds are received is the	
	1st holder in the deposit towards which remittance is being made. Kindly ensure your uploaded proof of bank account contains Bank A/C No, IFSC & Name of the holders in the account. Your electronic	
<b>5,00,000</b> Ru	FDR will be issued only upon due verification of your bank account BANK ACCOUNT NUMBER *	
PAY THROUGH NET BANKING ①	CONFIRM BANK ACCOUNT NUMBER *	5
SELECT BANK ACCOUNT	IFSC CODE * MICR	
	BANK NAME	
	BRANCH NAME	
5 SUBMISSION OF FORM	UPLOAD CANCELLED CHEQUE / BANK STATEMENT *	
	KMAXIMUM FILE SIZE ALLOWED IS 10 MB	
(6) ACKNOWLEDGEMENT		

8. On clicking on proceed, customer will go to the <u>Submission of Form</u> Section where he/she have to accept the T&C and also submit a declaration and then input the OTP for authentication of the depositors.

On clicking on OTP –  $1^{st}$  Depositor button, he/she will be directed to a page to input OTP and Captcha and click SUBMIT.

Similarly, he/she shall do the same for joint depositor by clicking on OTP – 2<sup>nd</sup> Depositor button. (same for 2<sup>nd</sup> joint depositor if any)

6 SUBMISSION OF FORM			
<ul> <li>I am agreeable to Terms and Conditions go</li> <li>I declare that the details and information go</li> </ul>	iverning HDFC Deposits Iven are true to my knowledge		
	OTP - 1ST DEPOSITOR	OTP - 2ND DEPOSITOR	

OTP SENT SUCCESSFULLY.		
1ST DEPOSITOR	8	
MOBILE NO		
9999999999		
ENTER OTP SENT ON YOUR REGIS	TERED MOBILE NO.*	
BQD5DU Type the	e text	
SUBMIT	CANCEL	

9. Once the OTP Authentication is done by the depositors, customer will be directed to the <u>Acknowledgement</u> section, where he/she can download the deposit application form by clicking on the Download Acknowledgement button.

	п			
YOUR DEPOSIT HAS BEEN RENEWED SUCCESSFULLY. YOUR NEW DEPOSIT NO IS : BM/ <sup>-</sup> In case you have queries, you may contact us on 022-67546060 or write to us at deposits@hdfc.com.				
	DOWNLOAD ACKNOWLEDGEMENT	GO TO DASHBOARD		